

pfSense Packages - Bug #1966

500 Error On Graph Request of LightSquid

10/17/2011 05:10 PM - Steve Beaudoin

Status:	Resolved	Start date:	10/17/2011
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Squid	Estimated time:	0.00 hour
Target version:		Affected Plus Version:	
Plus Target Version:		Affected Architecture:	
Affected Version:			
Description			
System ----- I have PfSense version 2.0 (built on Tue Sep 13 17:33:40 EDT 2011), installed Squid 2.7.9_4.2 and LightSquid 1.8.2 pkg v.1.5 in this order.			
Problem ----- If I try to get a graph from lightsquid, I have a 500 error.			
Steps to reproduce ----- 1. Install the indicated versions of Squid and LightSquid. 2. In the LightSquid report, click any graph icon you see. 3. Either no display or a 500 error will show.			
Steps to diagnose ----- I searched the forum and found a way to diagnose the problem. 1. Do a "cd /usr/local/www/lightsquid/". 2. Execute "perl graph.cgi". It should return some HTML. In my case, it says "# Can't locate GD.pm in @INC (@INC contains: /usr/local/lib/perl5/5.12.3/BSDPAN /usr/local/lib/perl5/site_perl/5.12.3/mach /usr/local/lib/perl5/site_perl/5.12.3 /usr/local/lib/perl5/5.12.3/mach /usr/local/lib/perl5/5.12.3 .) at graph.cgi line 23." I looked in /usr/local/lib/perl5/site_perl, two versions of perl are present, 5.12.3 and 5.12.4. Version 5.12.3 do not have gd.pm but version 5.12.4 do.			

History

#1 - 02/27/2012 04:07 PM - Jim Pingle

- Status changed from New to Resolved

This worked last time I tried it, which was a week or so ago. If you still have issues with a clean install of all the involved packages, reply with more updated detail.