

## pfSense - Bug #7500

### Upgrade From 2.3.3\_p1 to 2.4 Fails (libssl.so.8 not found)

04/28/2017 01:18 PM - ryon m

<b>Status:</b>	Resolved	<b>Start date:</b>	04/28/2017
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Renato Botelho	<b>% Done:</b>	0%
<b>Category:</b>	Upgrade	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	2.4.0		
<b>Affected Version:</b>	2.3.3	<b>Affected Architecture:</b>	amd64

#### Description

Existing installs and fresh installs of 2.3.3 & 2.3.3\_p1 fail upgrade to 2.4 with the following errors:

```
Shared object "libssl.so.8" not found, required by "pkg"  
Shared object "libssl.so.8" not found, required by "pkg"  
ERROR: It was not possible to identify which pfSense kernel is installed
```

See the following forum postings for more info:

<https://forum.pfsense.org/index.php?topic=129641.0>

<https://forum.pfsense.org/index.php?topic=129310.0>

#### History

##### #1 - 04/28/2017 01:22 PM - ryon m

Sorry - Affected version is 2.3.3 & 2.3.3\_p1, not 2.2.3.

##### #2 - 07/25/2017 09:46 AM - Jim Pingle

See also: [#7722](#)

##### #3 - 08/18/2017 07:29 AM - Renato Botelho

- Status changed from New to Feedback
- Assignee set to Renato Botelho
- Affected Version changed from 2.2.3 to 2.3.3

Whatever happened at this point seems to be fixed now. I did several upgrades last days and all of them worked.

##### #4 - 09/21/2017 10:57 AM - ryon m

I'm no longer seeing this error on recent upgrades, please close the ticket.

For documentation, the following commands were used to recover from the error:

```
pkg-static update -f  
pkg-static upgrade -f
```

The following did not work:

```
pkg update -f  
pkg upgrade -f
```

or

Upgrade from Console (Option 13)

**#5 - 09/21/2017 11:08 AM - Jim Pingle**

- *Status changed from Feedback to Resolved*