

## pfSense Docs - New Content #9753

### Feedback on Installing and Upgrading — Writing Disk Images

09/12/2019 03:12 PM - Paighton Bisconer

|  |                   |                        |            |
|--|-------------------|------------------------|------------|
| <b>Status:</b>   | Feedback          | <b>Start date:</b>     | 09/12/2019 |
| <b>Priority:</b>   | Normal            | <b>Due date:</b>       |            |
| <b>Assignee:</b>   | Paighton Bisconer | <b>% Done:</b>         | 0%         |
| <b>Category:</b>   | References        | <b>Estimated time:</b> | 0.00 hour  |
| <b>Target version:</b>   |                   |                        |            |
| <b>Description</b>   |                   |                        |            |
| <b>Page:</b> <a href="https://docs.netgate.com/pfsense/en/latest/install/write-memstick.html">https://docs.netgate.com/pfsense/en/latest/install/write-memstick.html</a>   |                   |                        |            |
| <b>Feedback:</b>   |                   |                        |            |
| I believe the majority of support recommends <a href="https://etcher.io">https://etcher.io</a> now <a href="https://www.balena.io/etcher/">https://www.balena.io/etcher/</a> as the preferred utility to write pfSense images. This has been a pretty foolproof tool for us to verify the issue is not LAYER8 between the image and the USB. |                   |                        |            |
| I would like to see a section for Etcher added, preferably near the top as it has been the most reliable tool I've used while sending out reinstall instructions. If anything is needed to get this added let me know.   |                   |                        |            |
| Thanks<br>-PB  |                   |                        |            |

#### History

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##### #1 - 02/10/2020 07:03 PM - Jared Dillard

If you could provide a short write-up, similar to the others, I can put it in place.

##### #2 - 02/10/2020 07:04 PM - Jared Dillard

- Status changed from New to Feedback
- Assignee changed from Jim Pingle to Paighton Bisconer

##### #3 - 09/23/2020 10:33 AM - Jim Pingle

- Category set to References

##### #4 - 09/23/2020 02:58 PM - Jim Pingle

- Description updated